

Getting Started with Event Center

WebEx T30 2016



Course Goal

The Event Center class will show you the keys to successful online events. You'll learn everything from start to finish; scheduling and starting an event, conducting the event, and using WebEx tools for Practice Sessions and feedback.

Objectives



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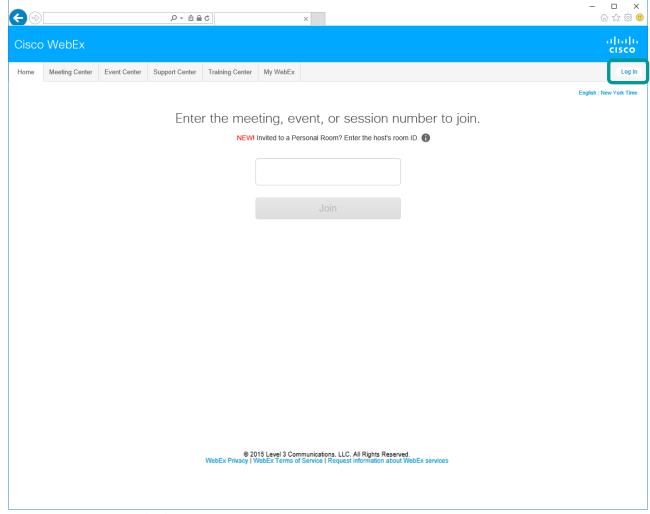
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From your WebEx Microsite

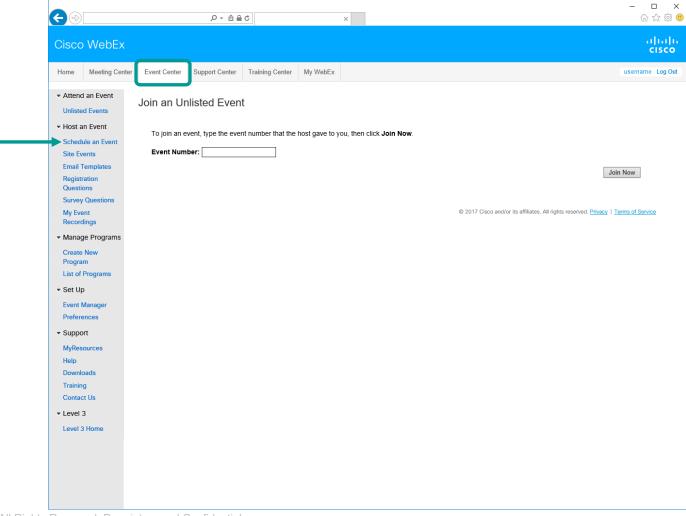
Level (3) Connecting and Protecting the Networked World

Logging Into Your Microsite



Level (3) Connecting and Protecting the Networked World

Accessing Event Center

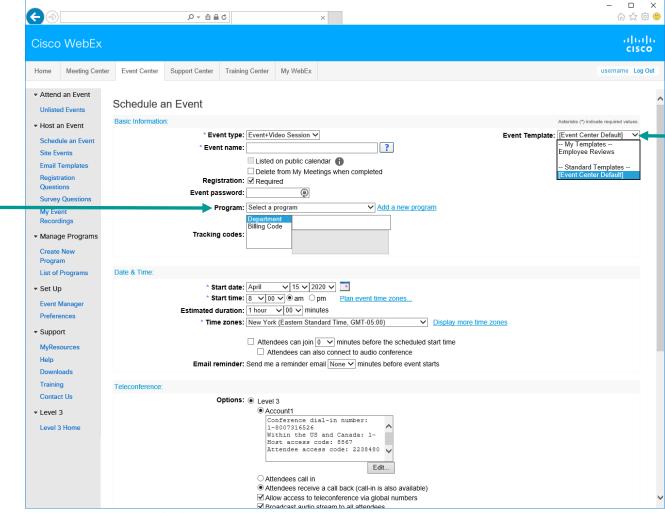


Connecting and Protecting the Networked World

Basic Information

Group live or recorded events for a specific project, product, or audience.

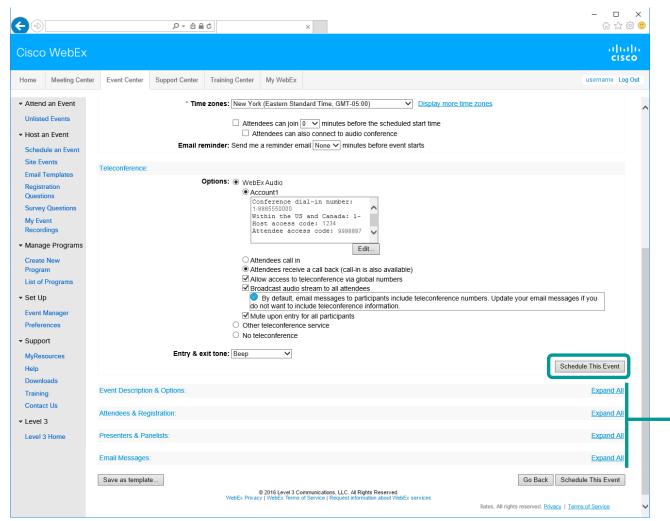
Attendees may choose to attend multiple events in the same program and enroll for them at one time.



Quick Scheduler
Template options
are the fastest way
to schedule
meetings on the
WebEx site

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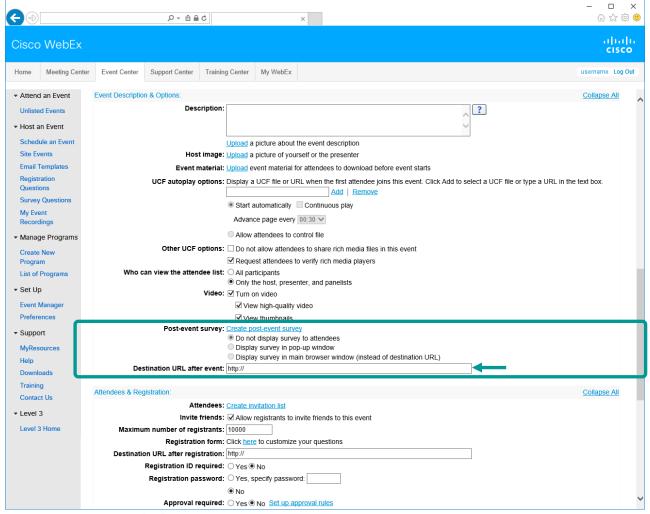
Basic Information



To create a customized Event or Template, use the Advanced Scheduler

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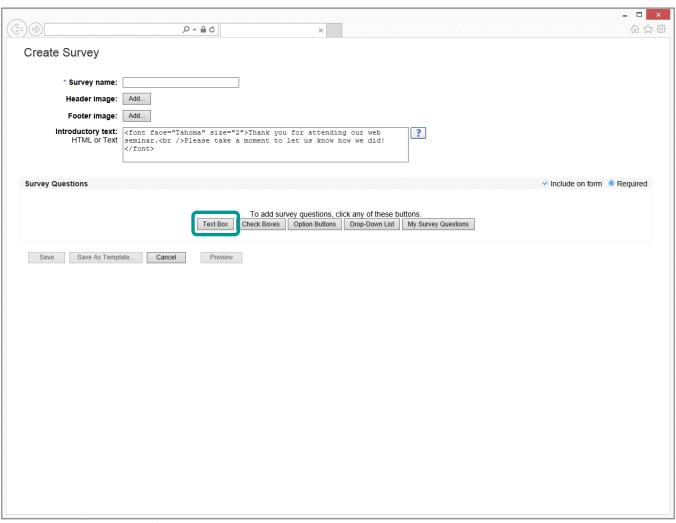
Event Description & Options



Post-event survey and Destination URL after the event

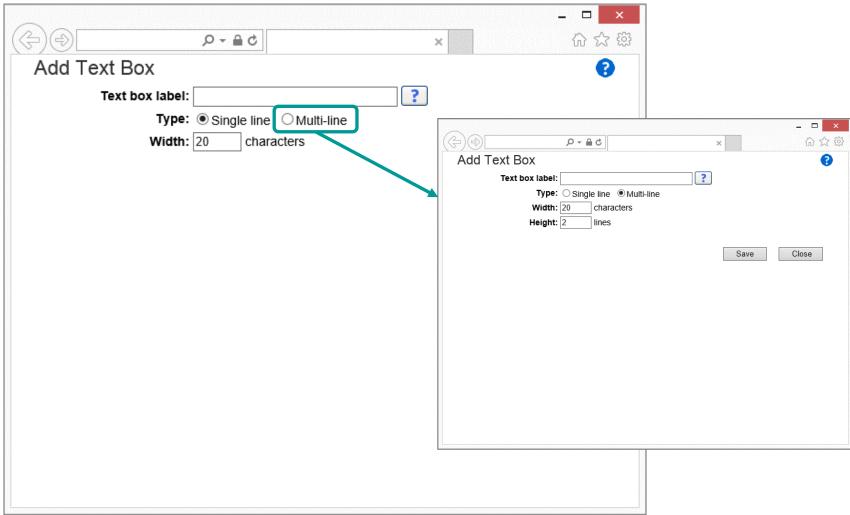
Level (3) Connecting and Protecting the Networked World

Add Text Box



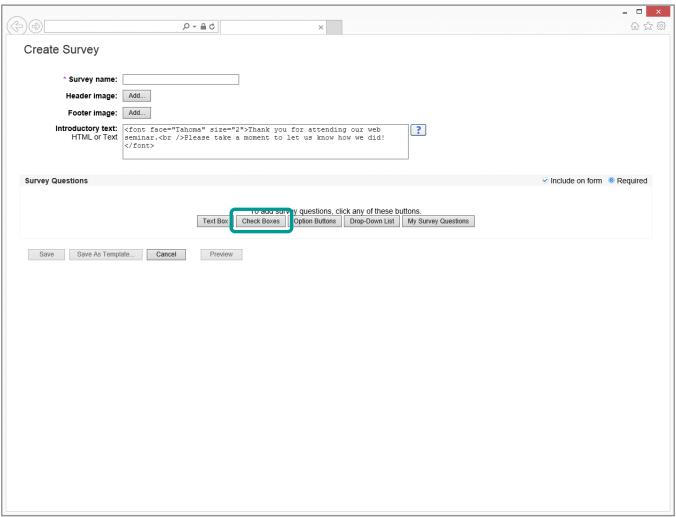


Add Text Box



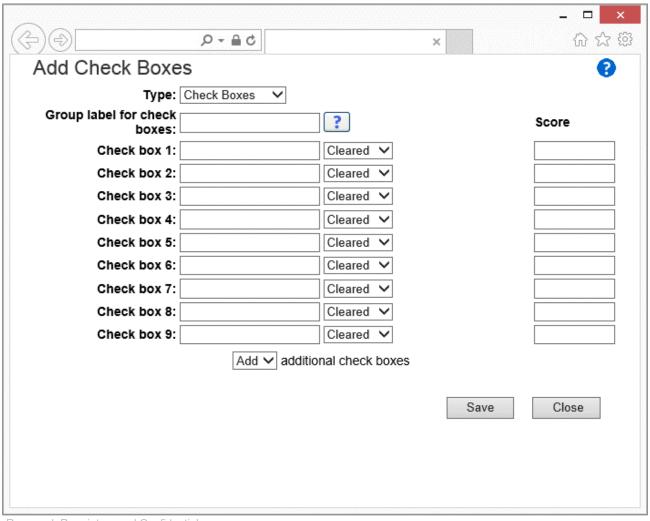
Level (3) Connecting and Protecting the Networked World

Add Check Boxes



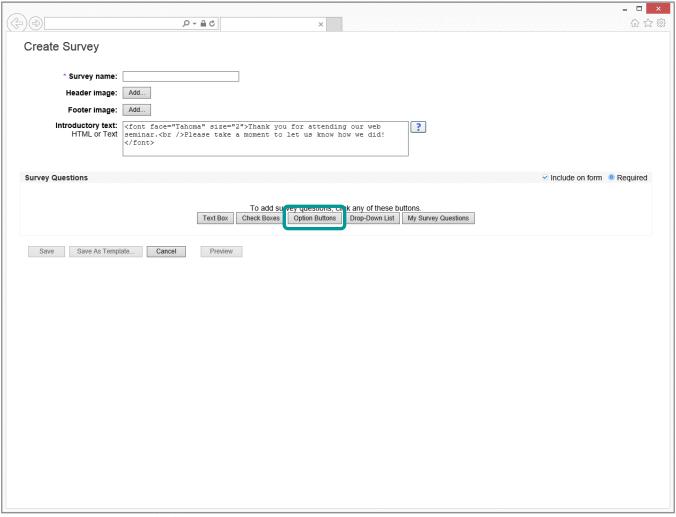
Level (3) Connecting and Protecting the Networked World

Add Check Boxes



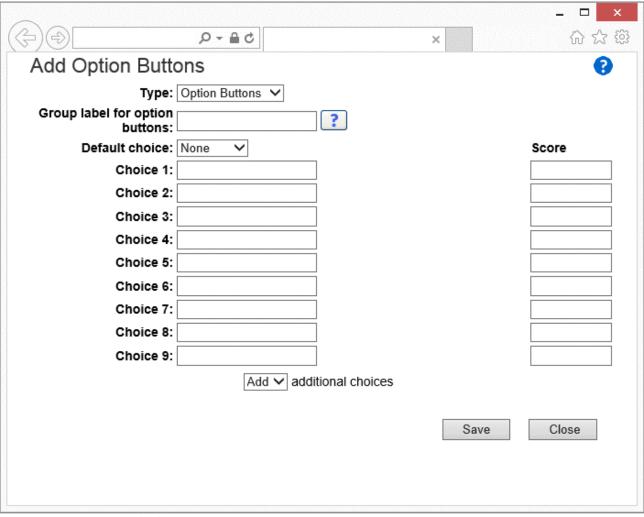
Level (3) Connecting and Protecting the Networked World

Add Option Buttons



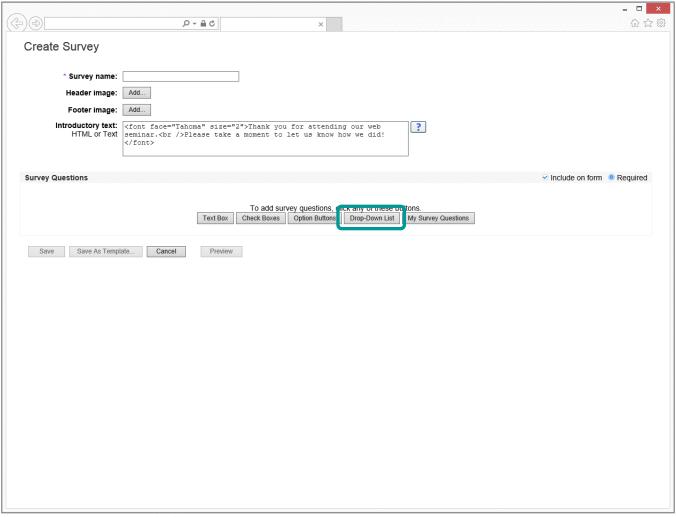
Level (3) Connecting and Protecting the Networked World

Add Option Buttons



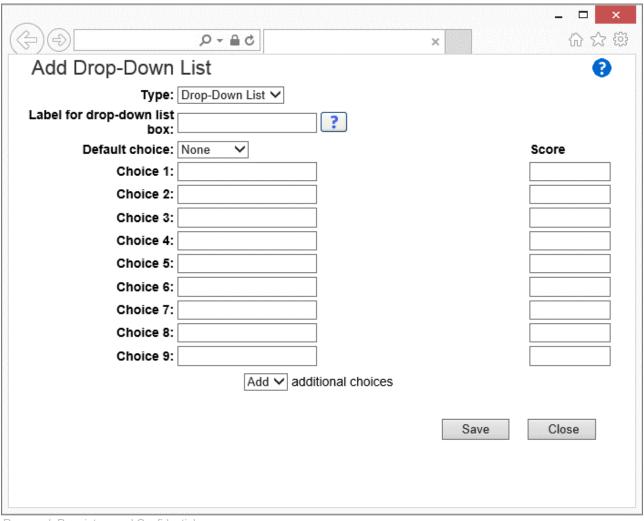
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Add Drop-Down List



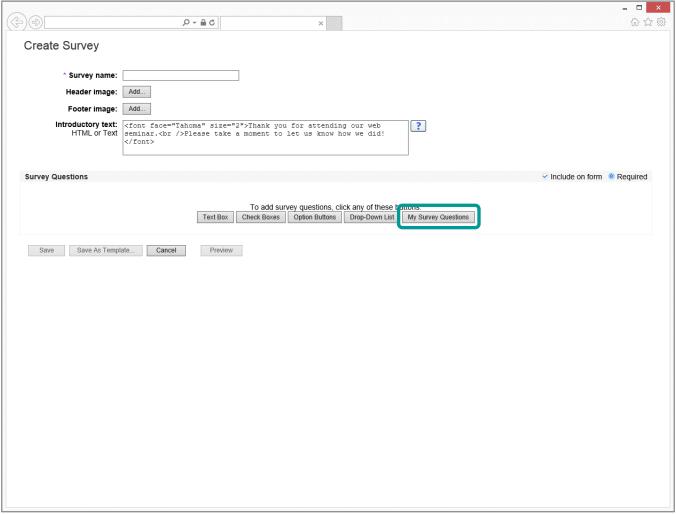
Level (3) Connecting and Protecting the Networked World

Add Drop-Down List



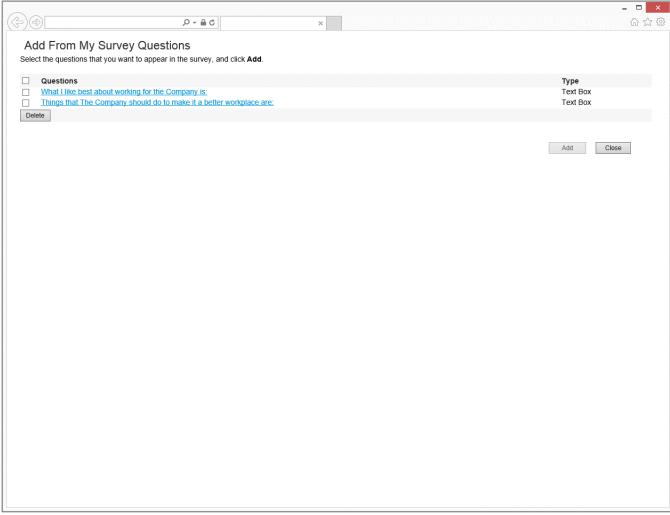
Level (3) Connecting and Protecting the Networked World

My Survey Questions



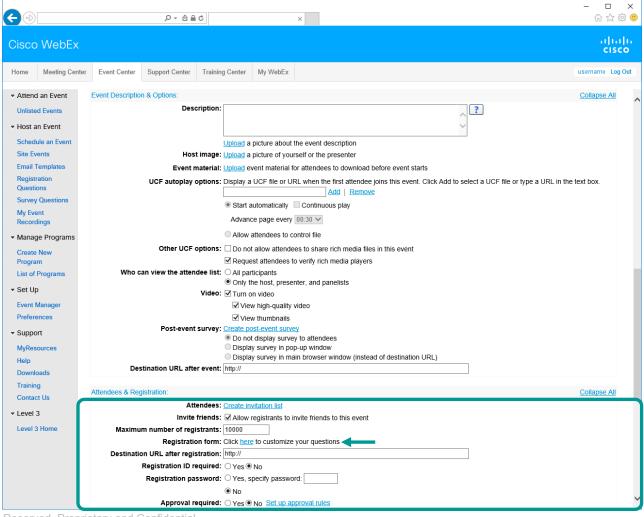
Level (3) Connecting and Protecting the Networked World

My Survey Questions



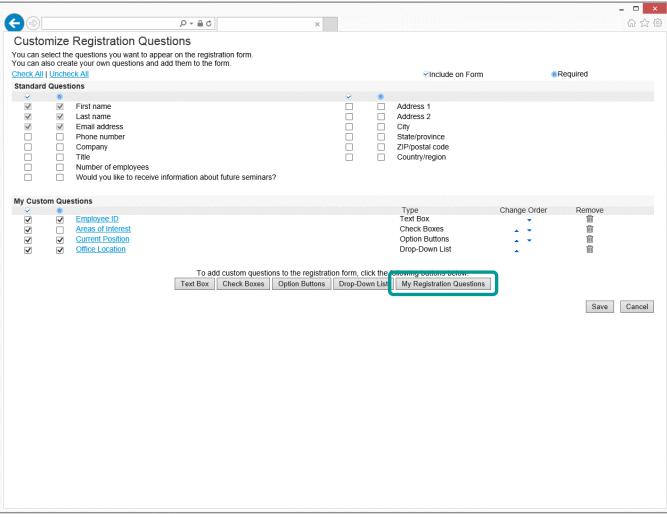
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Attendees & Registration



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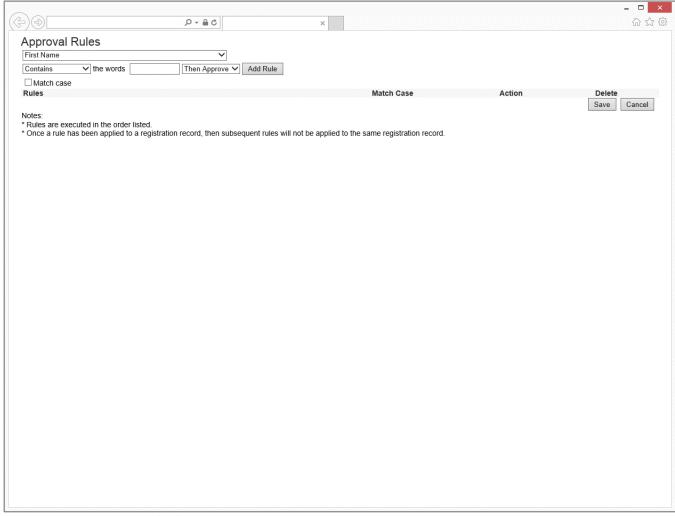
Customize Registration Questions



Click [My Registration Questions] to select from your pre-saved questions

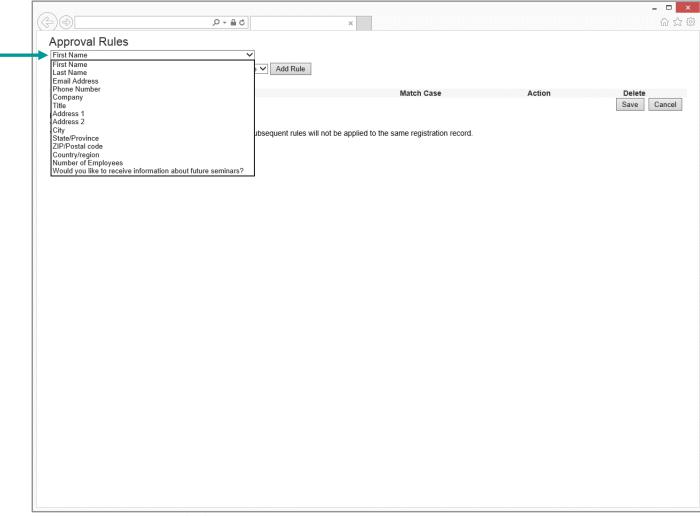
Level (3) Connecting and Protecting the Networked World

Registration Approval Rules



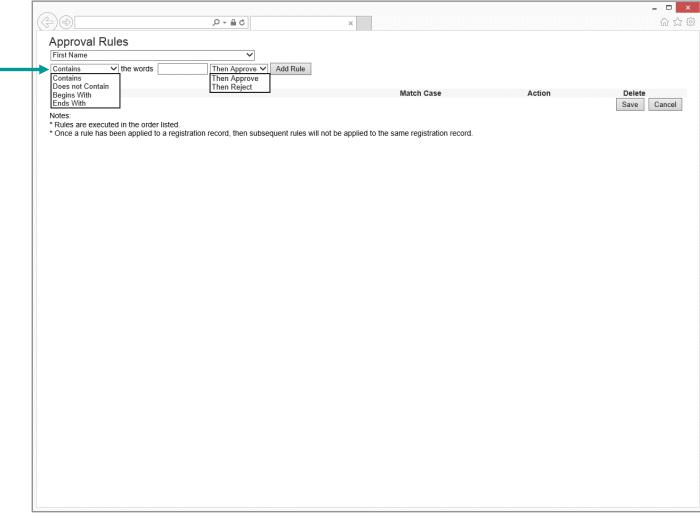
Level (3) Connecting and Protecting the Networked World

Registration Approval Rules



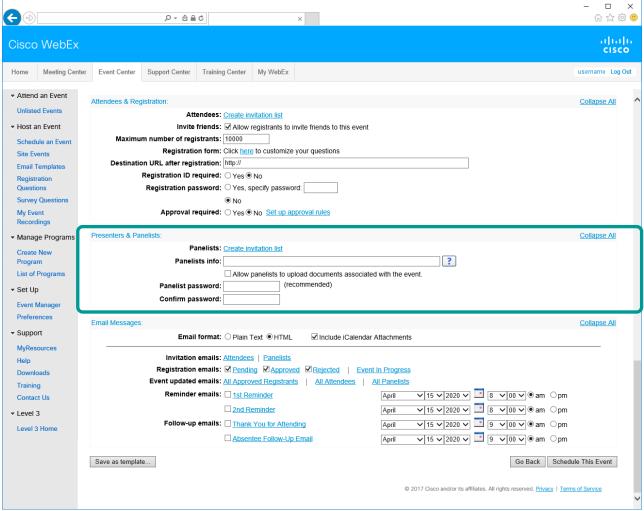
Level (3) Connecting and Protecting the Networked World

Registration Approval Rules



Level (3) Connecting and Protecting the Networked World

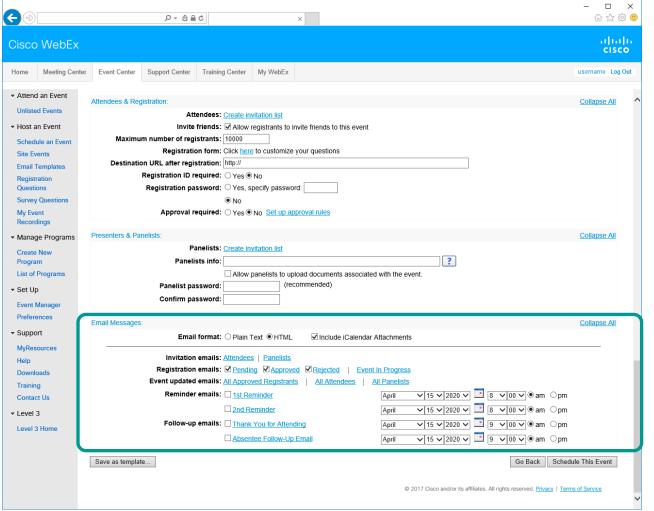
Presenters & Panelists



The 1st Panelist in the Event will be the Presenter

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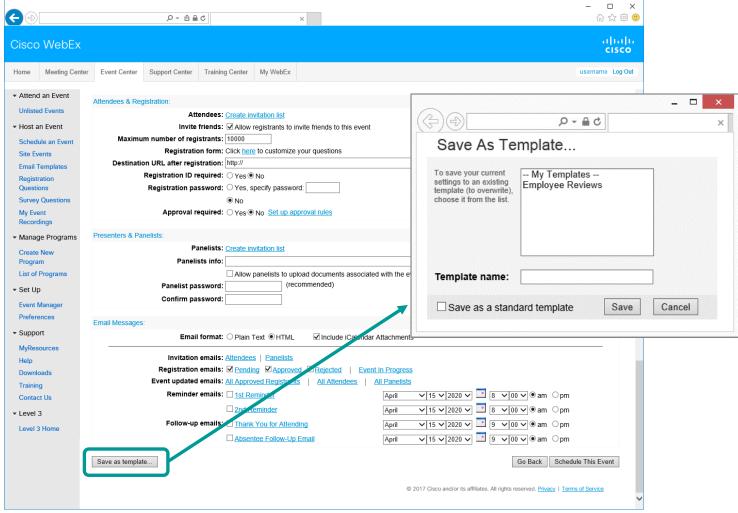
Email Messages



Customize email messages as well as schedule reminders, Thank You, and Absentee Follow-Up Emails

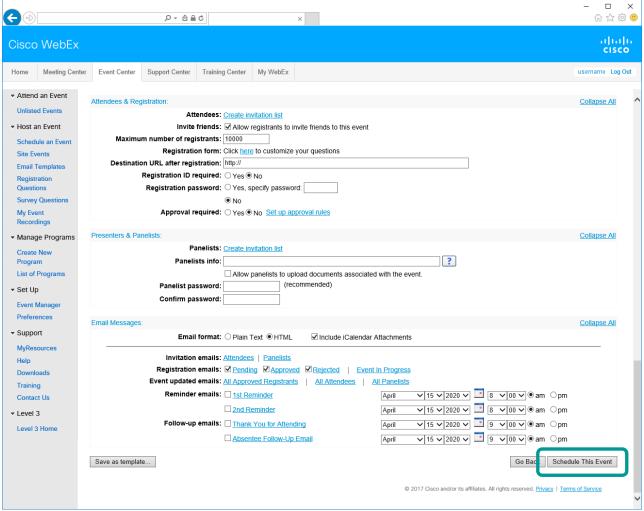


Save as Template...



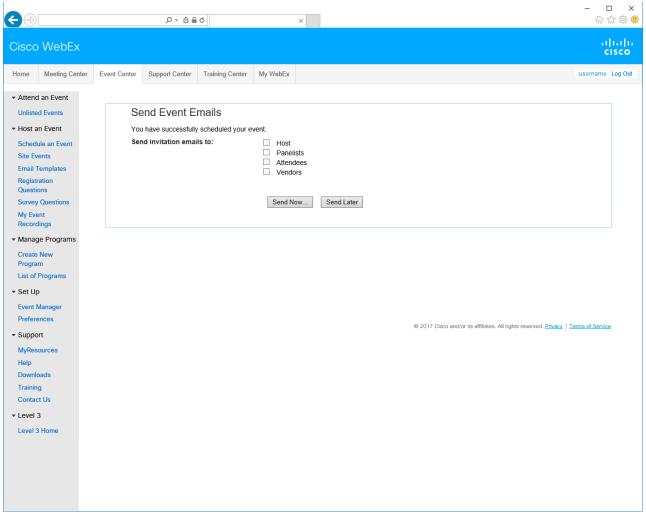
Connecting and Protecting the Networked World

Schedule This Event



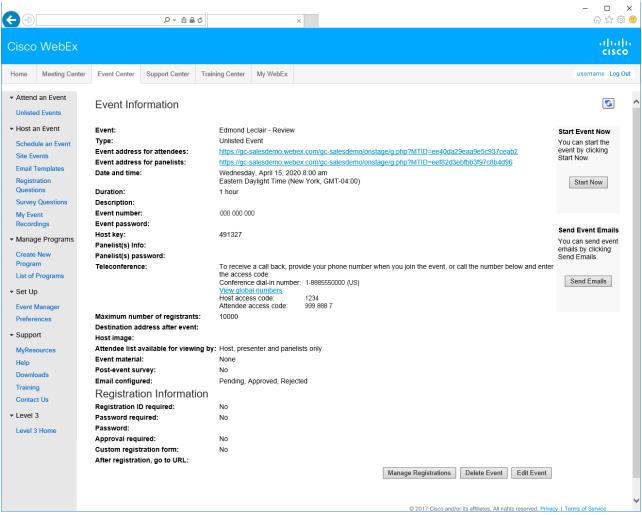
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Send Event Emails



Level (3) Connecting and Protecting the Networked World

Event Information

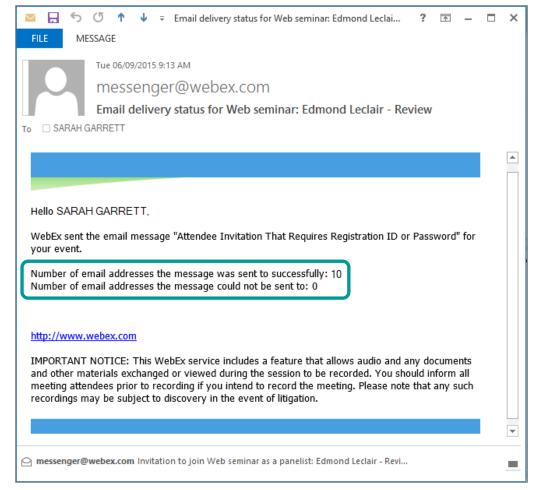




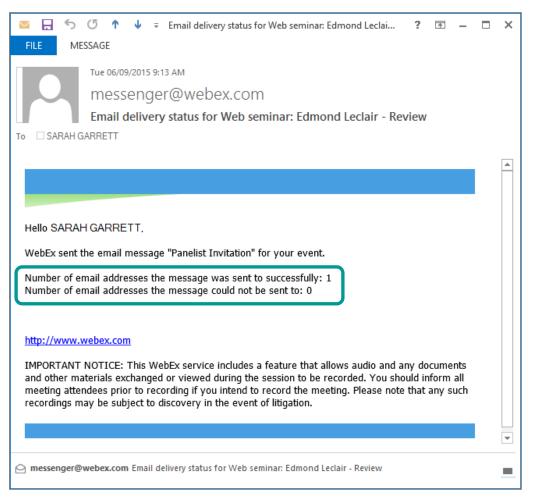
Host, Panelist, & Attendee email confirmations

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Host Email Confirmations



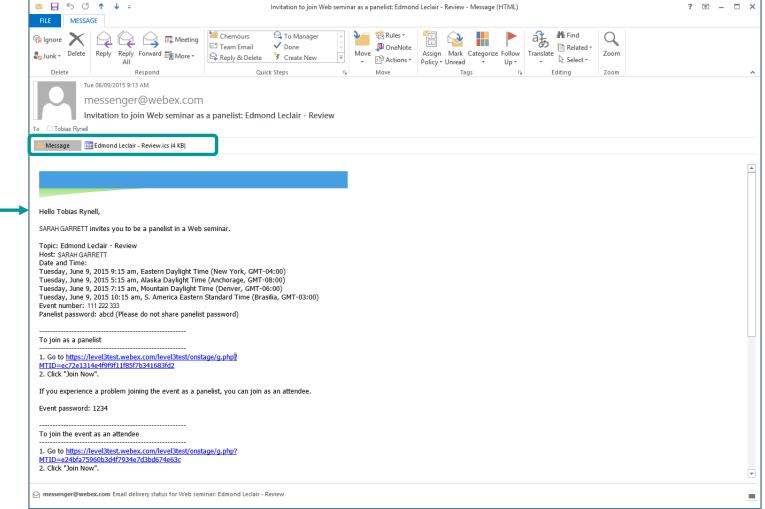
Attendee Confirmation



Panelist Confirmation

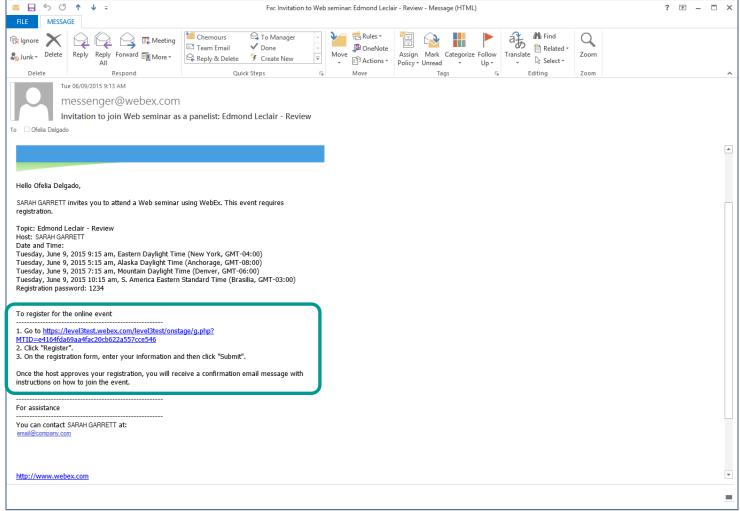


Panelist Email Invitation



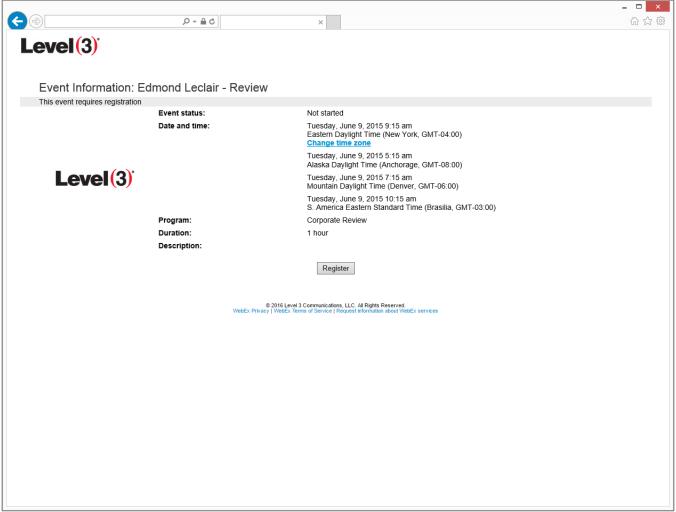


Attendee Email Invitation (Registration Email)



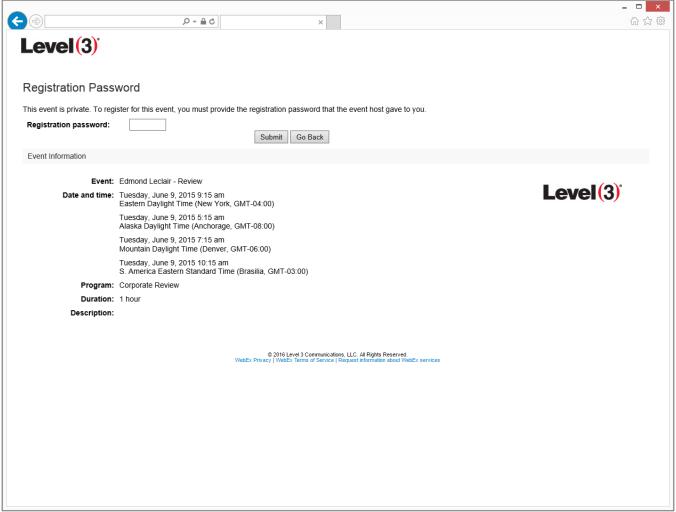
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Registration Splash Page





Registration Password (Optional)



Event Emails

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Registration Questions

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	Level (3)	nd Leclair - Review			•
		register for the event. An asterisk (*) indicates required inf	formation		English: New York Time
			iornation.		Enquisit : NOW YORK TIME
	Please answer the following	g questions.			
	* First name:		* Last name:		
	* Email address:		* Phone number:	Country/Region Number (with area/city code)	_ I
	* Confirm email address:		Title:		
	Company:				
	Address 1:				
	Address 2:				
	City:		State/province:		
	ZIP/postal code:				
	, ,	United States of America			
	Number of employees.	Would you like to receive information about future se	eminars?:		
		○Yes ○No			
Custom Registration -		* Employee ID:			
Questions (Optional)					
Questions (Optional)		Areas of Interest:			
		☐ Customer Service ☐ IT			
		☐ Management			
		☐ Marketing			
		☐ Sales			
		* Current Position: O Customer Service			
		O IT			
		Management			
		○ Marketing ○ Sales			
		Other			
	li i	* Office Location:			
		None			
		Remember me on this computer			Submit Cancel

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Event Emails

Join the Event

View Invitation in other

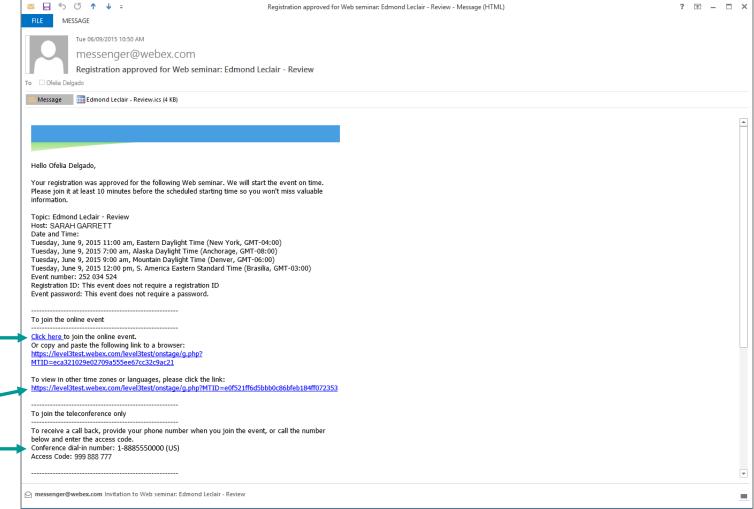
time zones or

languages

Audio Instructions



Registration Approval Email



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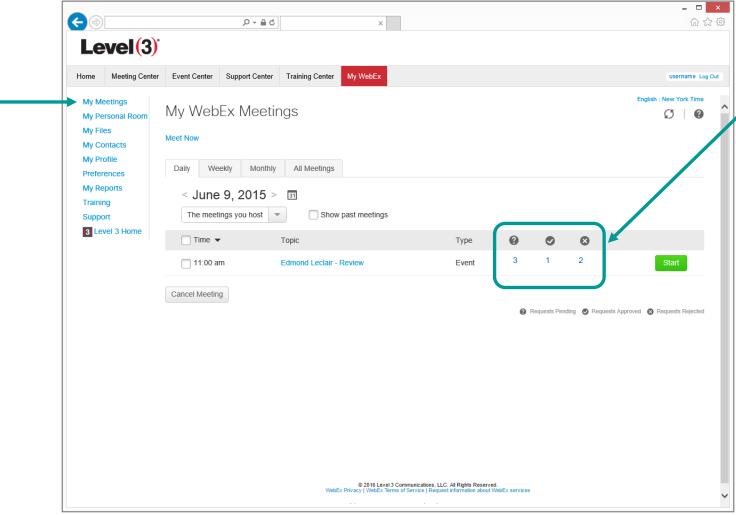
Managing Registration

Approve or reject registered users based on the answers provided on their registration form

Managing Registration

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My Meetings



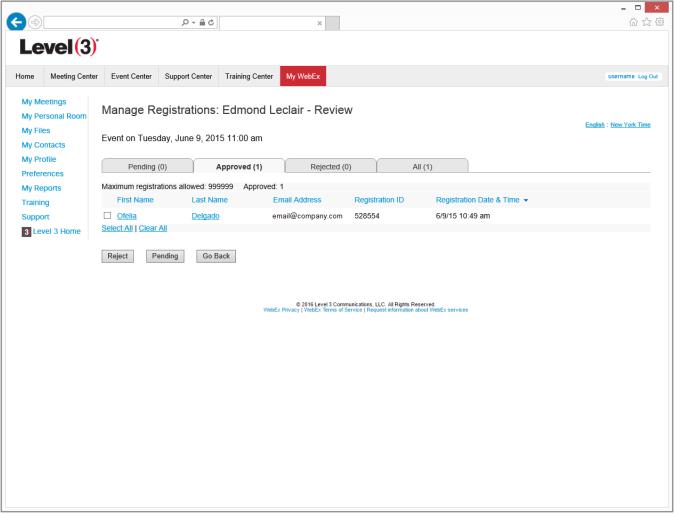
Click the number links to manage registration

- Pending
- Approved
- Rejected

Managing Registration

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Manage Registration Page





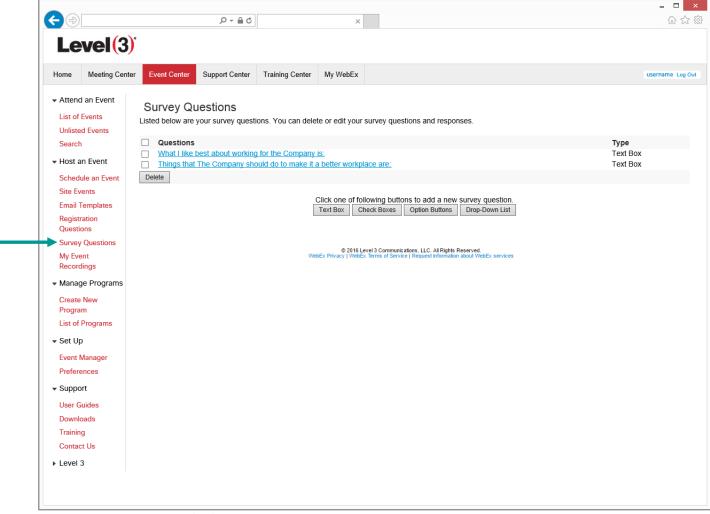
Manage Survey Questions

Post survey questions

Manage Survey Questions

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Your Survey Questions and Creating New Ones





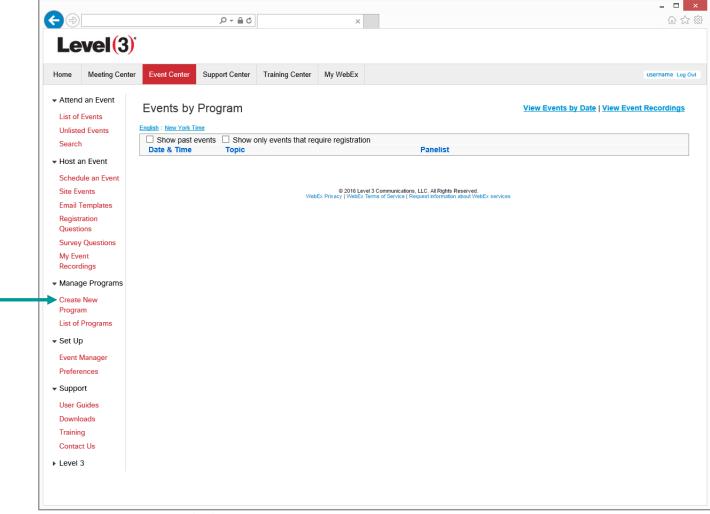
Create a New Program

Programs give you the ability to group live or recorded events for a specific project, product, or audience. Attendees may elect enroll in multiple events in the same program and enroll for them at one time.

Create a New Program

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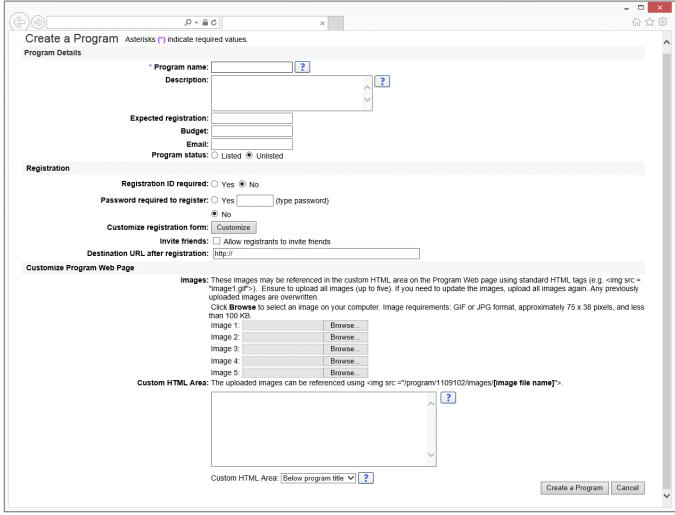
Build a New Program



Create a New Program

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Build a New Program





Starting Your Event

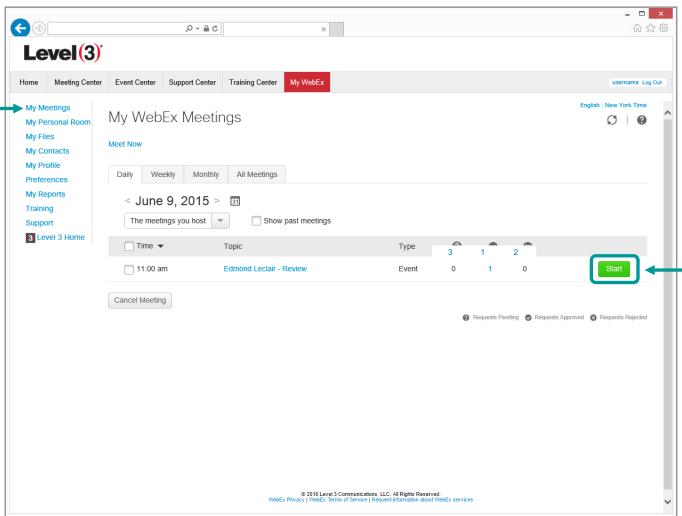
Starting Your Event

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Start or Manage Your Scheduled Event

Click the meeting Topic to:

- Edit or Cancel Meeting
- Manage Registration
- Send Event Emails
- View more info like
 - Meeting Number
 - Password
 - Audio Connection
 - Direct Link
 - Host Key



Click [**Start**] to initiate your meeting anytime as the Host





Host Role

An event host is responsible for coordinating and controlling an event. Only one person can be an event host at a time.				
Schedule and start an event				
Start and end a practice session among the panelists				
Invite attendees to a scheduled event				
Invite attendees to an event in progress				
Grant privileges to attendees or panelists during an event				
Designate a presenter				
Assign the host role to another panelist, and reclaim the host role				
Answer attendees' questions during a question-and-answer (Q & A) session				
Restrict access to an event				
Specify or edit a greeting or message for attendees during an event				
Pass the poll coordinator role to another panelist				
Record an event				
End an event				

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Presenter Role

vent host can designate any Panelist as a presenter. A Presenter is responsible for providing content during an event.			
es documents, presentations, and whiteboards			
Save documents, presentations, and whiteboards in the content viewer			
Shares applications, Web browsers, and screens/desktops			
e multimedia web content			
a poll if the Host passes the Poll Coordinator role to the Presenter			
a poll questionnaire and poll results to a file			
ver attendees' questions during a question-and-answer (Q & A) session			
Send text responses to attendees' questions on the Q & A tab			
cipate in a practice session			
cipate and save chat messages to a file			
a Q & A session to a file			
ord an event			



Panelist's Role

An event host can designate any attendee as a Panelist during an event. A Panelist is a Participant who is primarily responsible for assisting the Presenter. Any number of Attendees can be Panelists.

Participate in discussions to which other attendees listen

Respond to public and private chat messages

Annotate shared documents

Start a poll if the host passes the poll coordinator role to the panelist

View and answer attendees' questions in a Q & A session

View poll results

Annotate shared applications, web browsers, and screens/desktops, if the presenter grants annotation control to the panelist

Participate in a practice session

Save chat messages to a file

Download files that the presenter publishes

View live video that the presenter sends

View feedback



Attendee's Role

An event Attendee participates in an event, but generally does not present information.				
View shared documents, presentations, and whiteboards in the content viewer				
View shared applications, web browsers, and screens/desktops				
View shared multimedia web content				
Participate in a poll and chat				
View live video that the presenter sends				
If the event host or presenter grants the appropriate privileges to Attendees, an Attendee can also:				
Annotate				
Save documents				
Record an event				



Polling Coordinator

Manages the poll inside an event

Prepare poll questionnaire

Conduct a poll during the event



Inside the Event Manager

Inside the Event Manager

Quick Start

Event Info

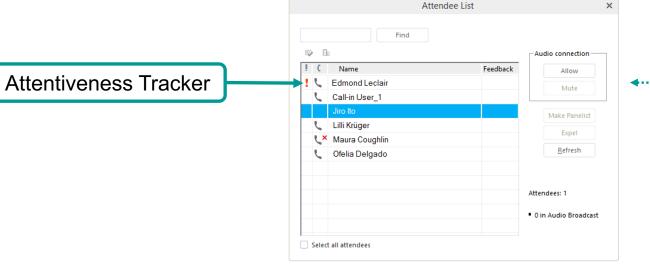


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Attendee List

ø- 1+ !







Chat Send to: All Participants Select a participant in the Send to menu first, type chat message, and send...

▼ Chat

▼ Q&A

▼ Attendees: 6 (0 displayed)

Q&A

Participants List

(Panelists + Attendees)

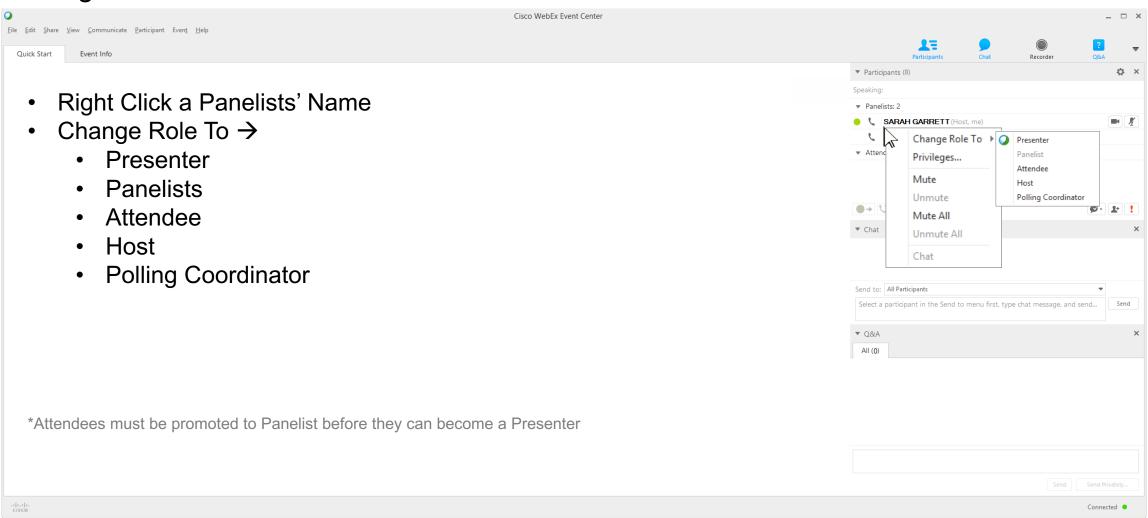
Attendees will listen to the Event over VOIP Broadcast Mode unless you give them privileges to dial in

Connected •



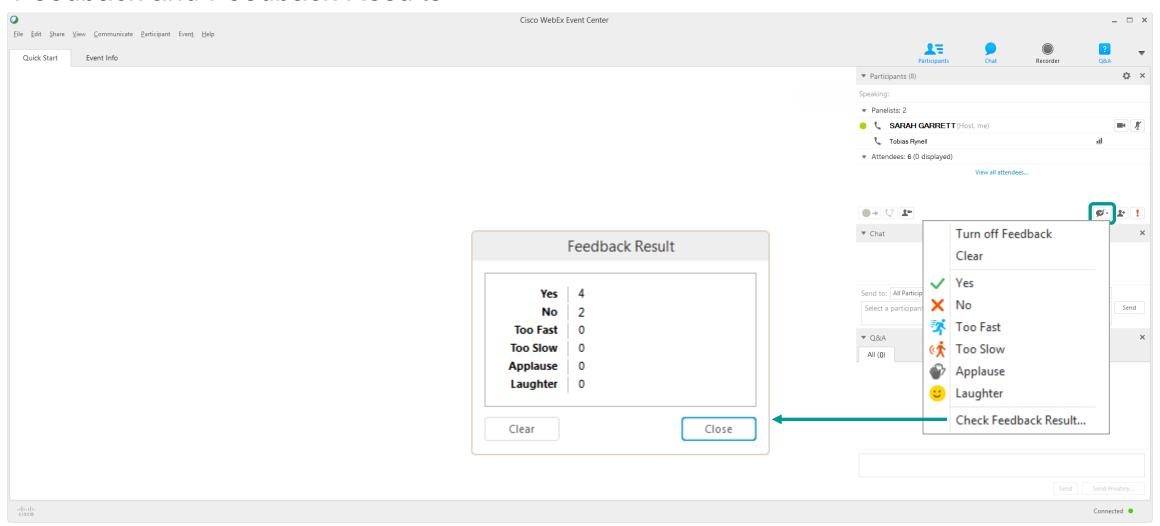


Change Role To



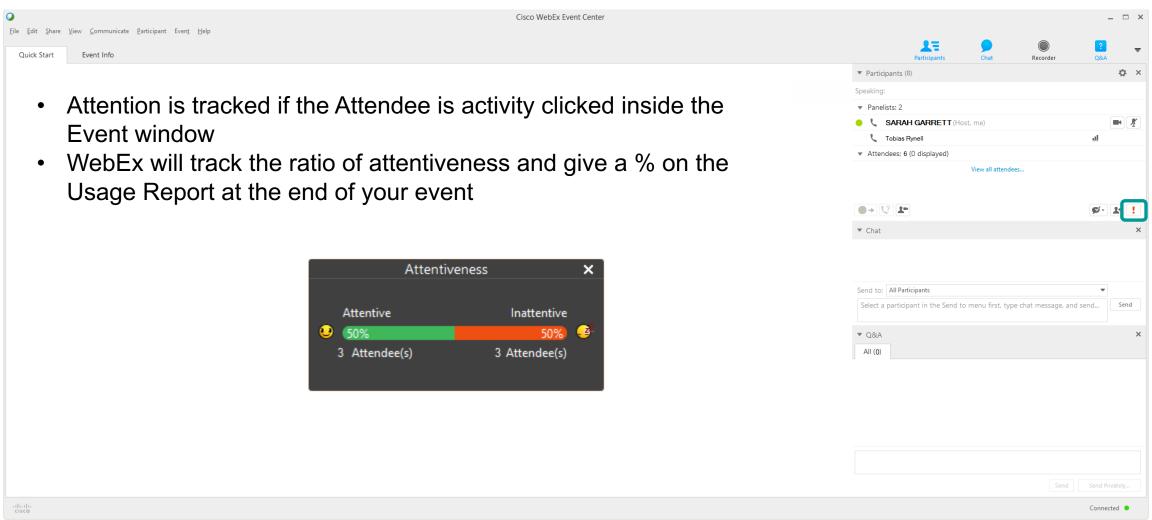


Feedback and Feedback Results



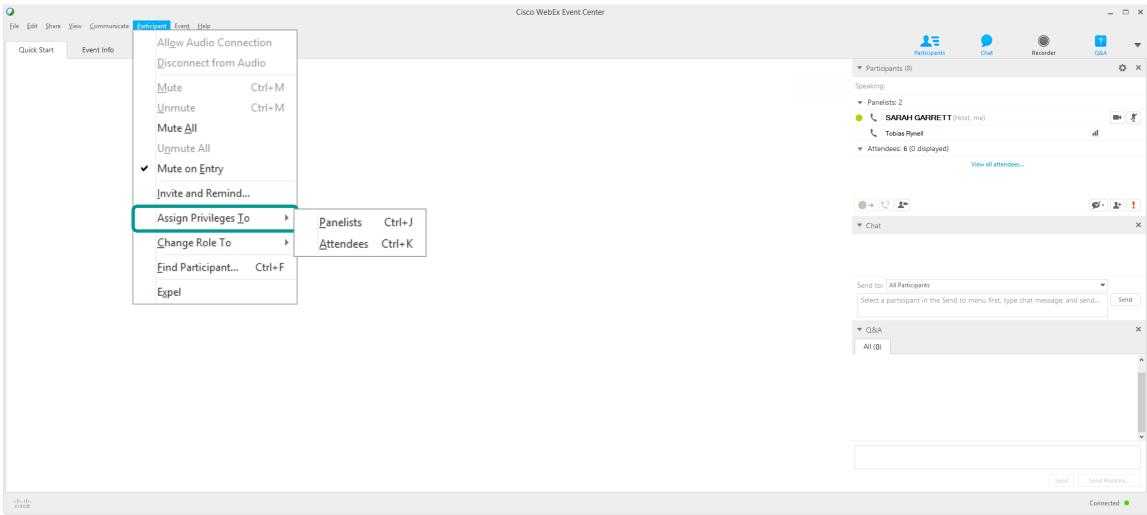


Attentiveness Tracker



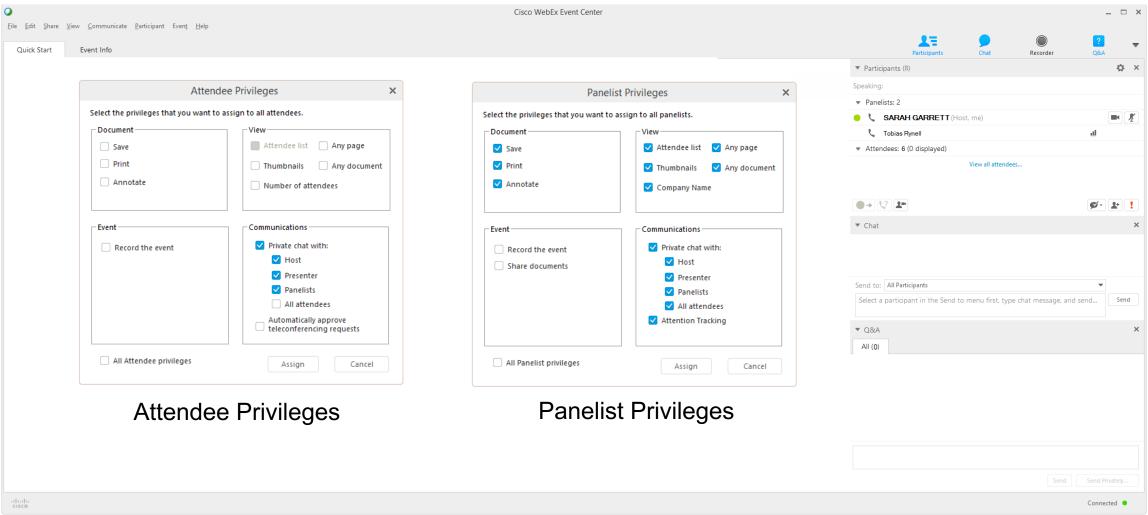


Assign Privileges To →





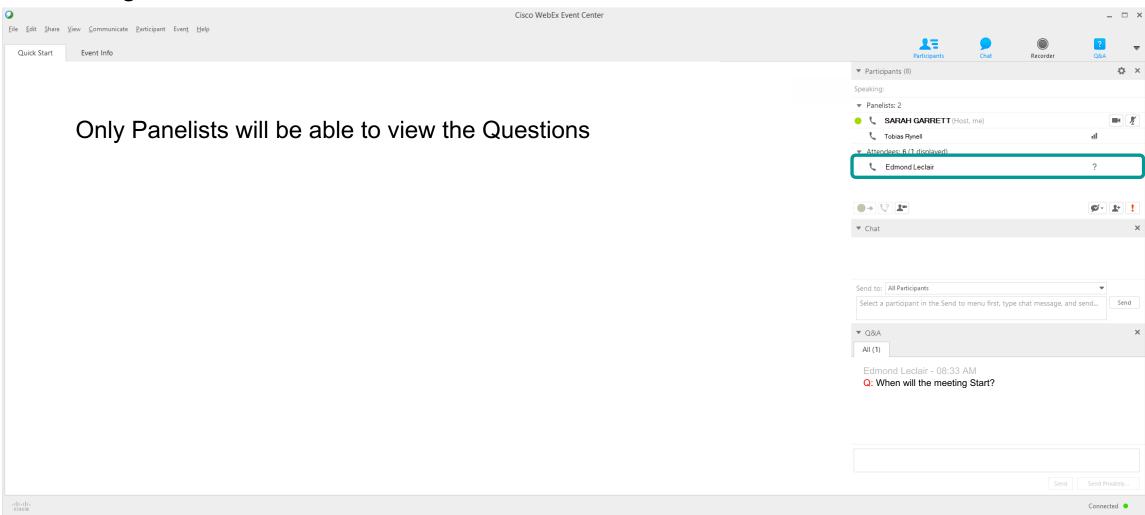
Assign Privileges To →





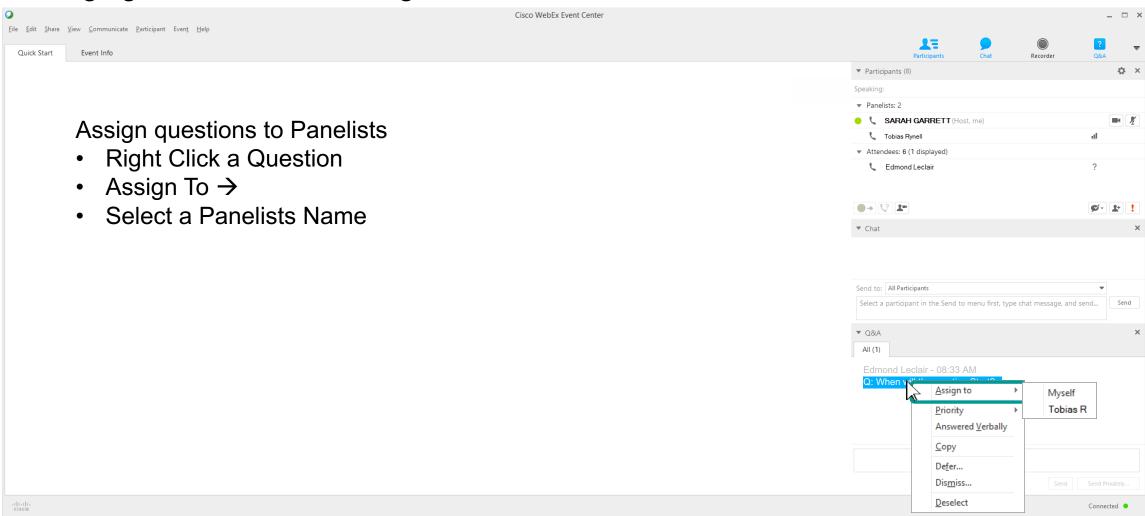


Receiving a Question



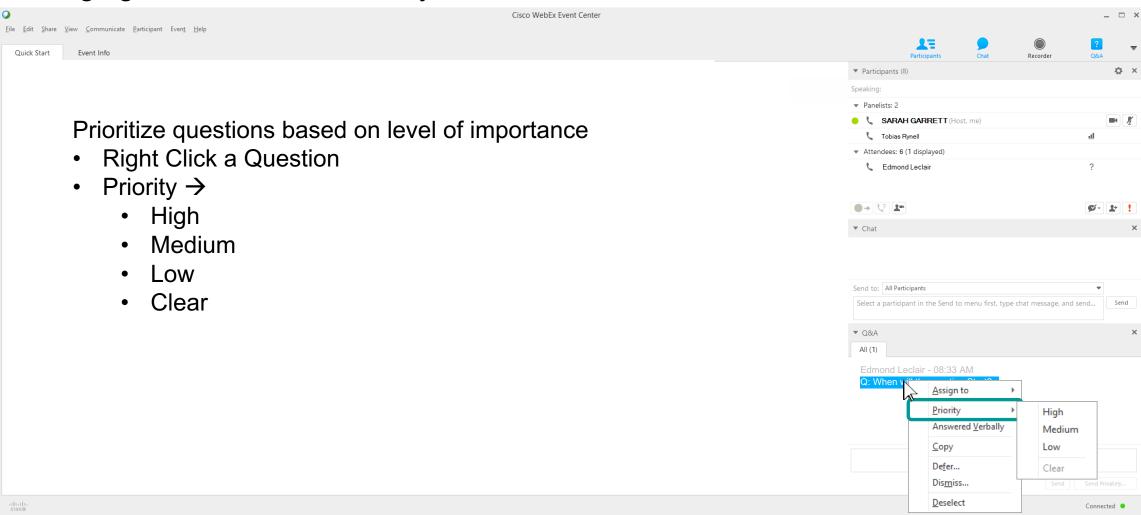


Managing the Question – Assign to



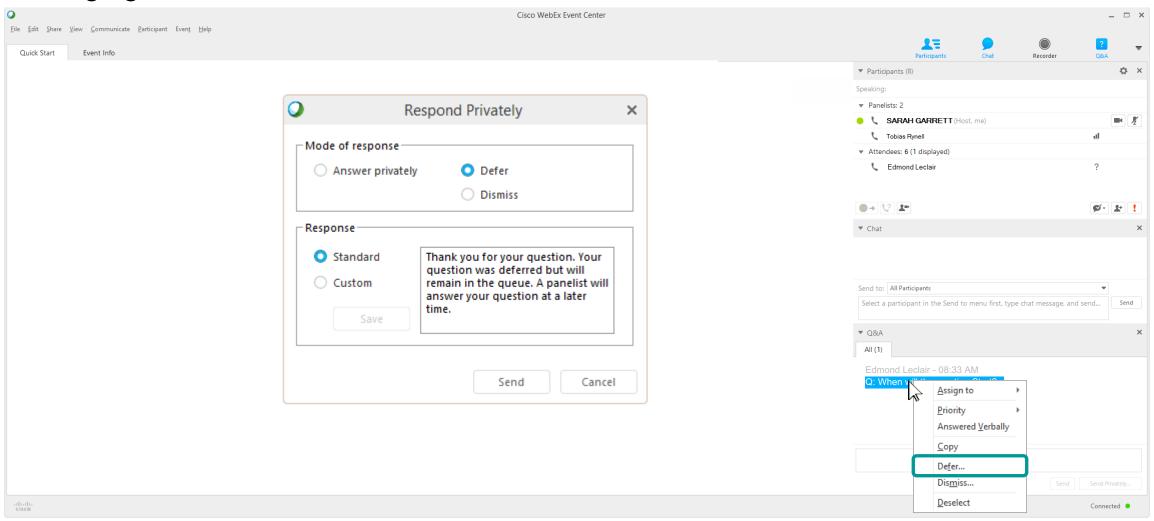


Managing the Question – Priority



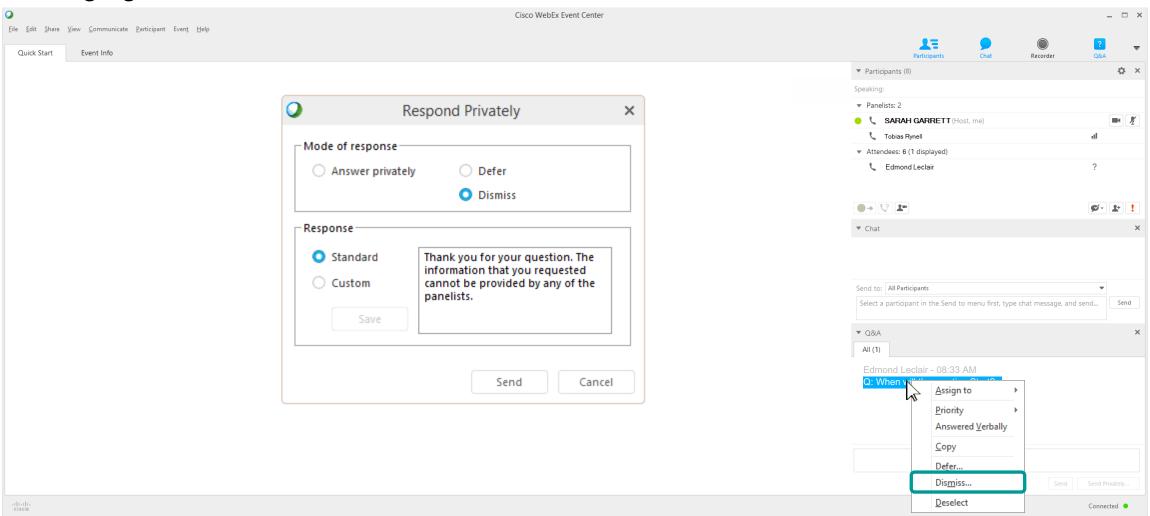


Managing the Question – Defer...



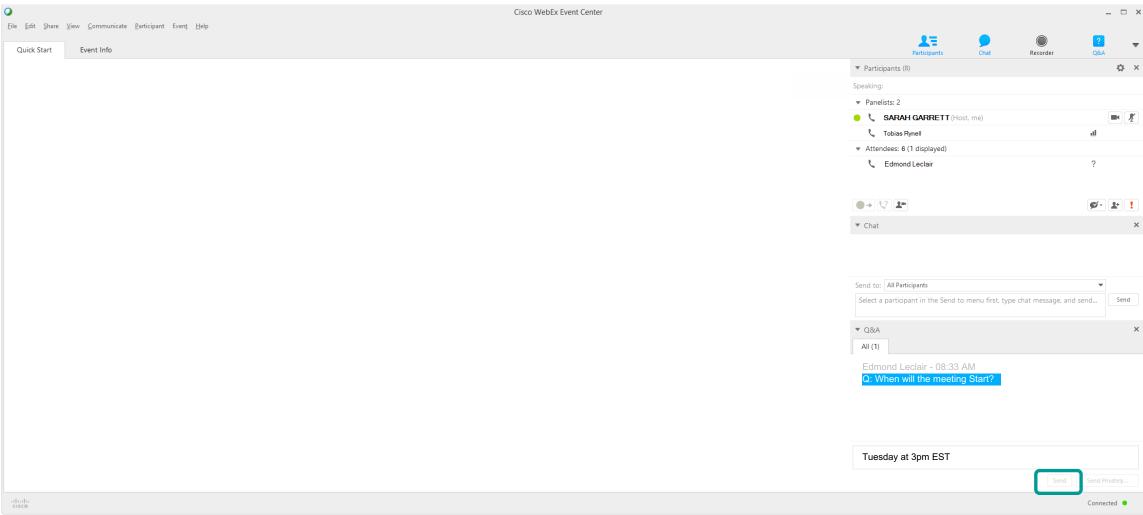


Managing the Question – Dismiss...



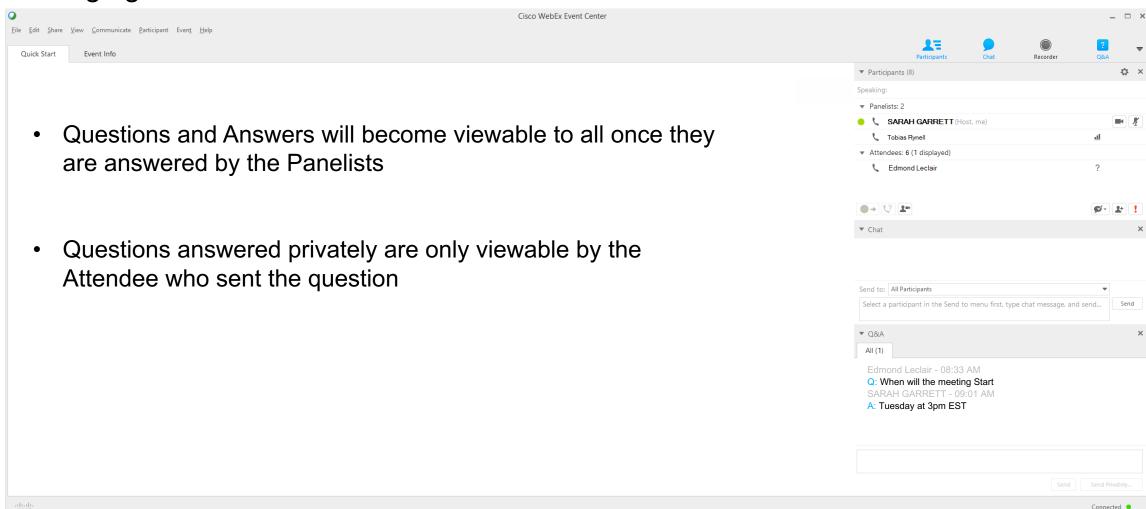


Answering a Question



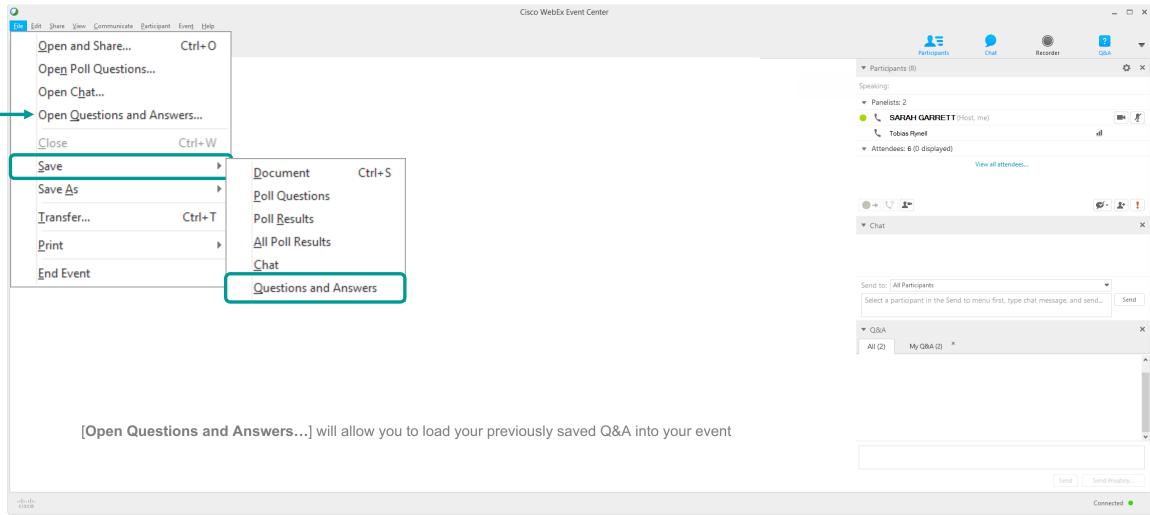


Managing the Question





Questions and Answers



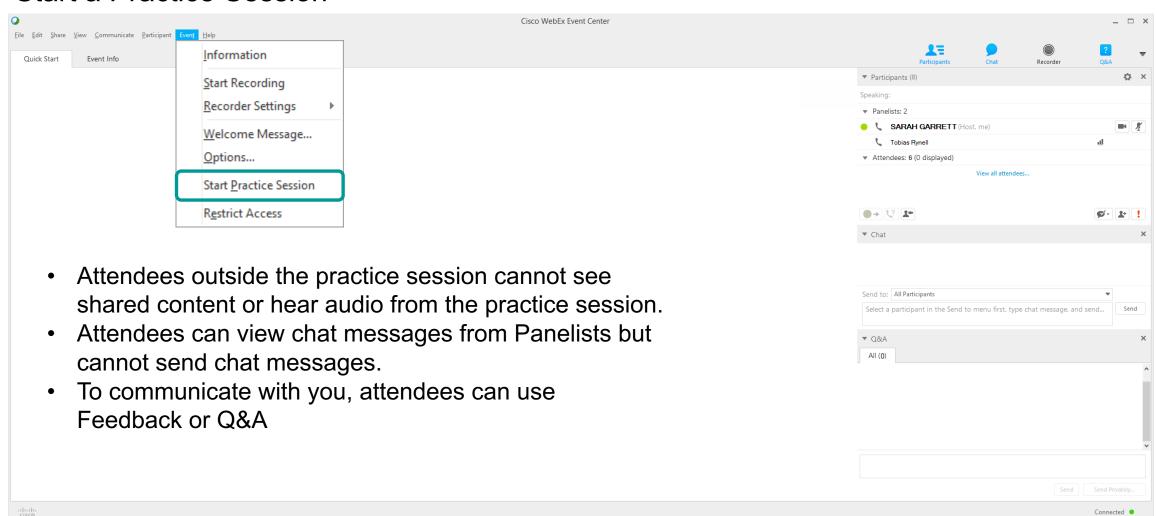


Practice Session

Practice Session



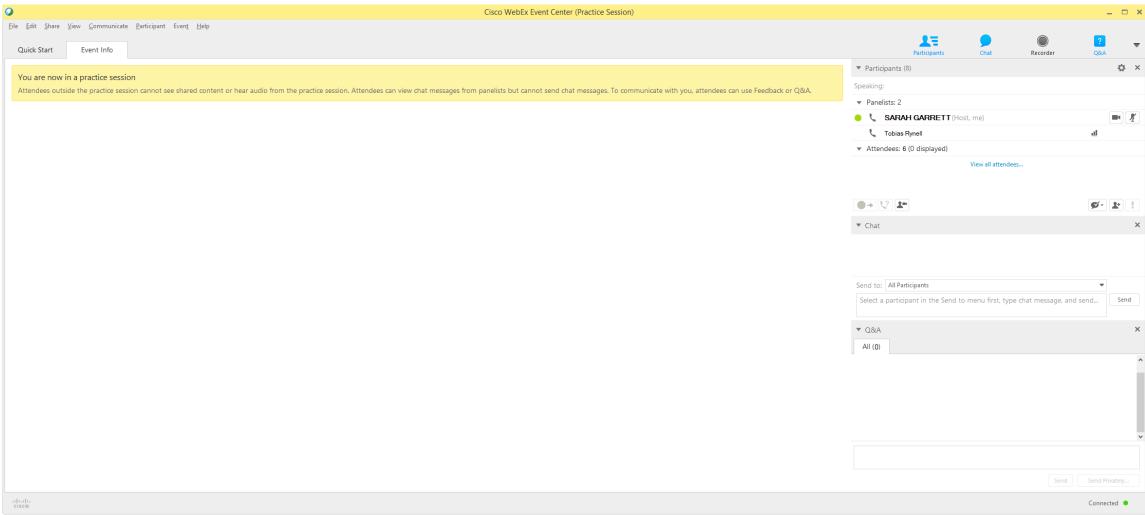
Start a Practice Session



Practice Session



Inside a Practice Session





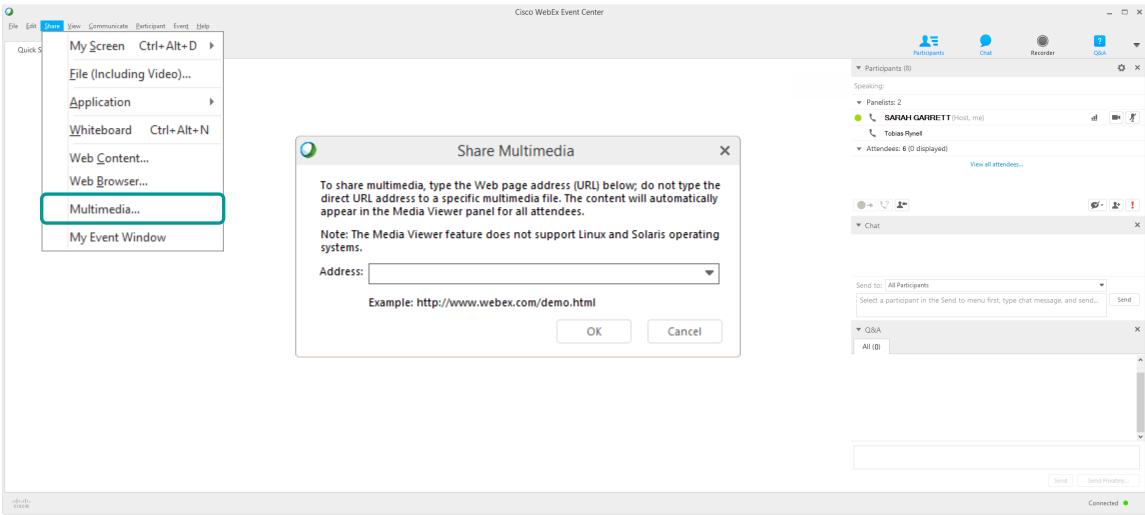
Sharing Content

Multimedia...

Sharing Content



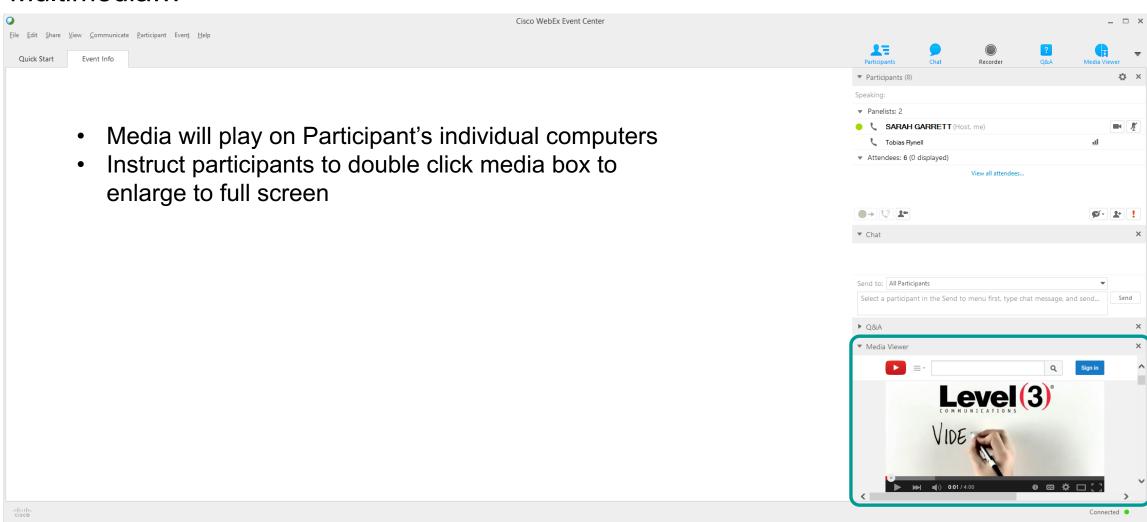
Multimedia...



Sharing Content



Multimedia...





Summary

Overview and Support

Summary



Overview

Topics	S	Sub-Topics	
	Scheduling events from your WebEx Microsite	Basic Scheduler	
		Advanced Scheduler	
		Survey Questions	
		Managing Events	
		Build a New Program	
Inside the Event Room	Roles inside the Event		
	Assigning Privileges		
		Managing Q&A	
		Starting a Practice Session	
	Sharing Content	Multimedia	

Summary



24/7 Customer Care Support

United States	(888) 447 - 1119
North America Toll	+1 (303) 389 - 4018
Worldwide Customer Care	conf.cfer.com

